

Migrant Services

- **There are many polio survivors living in Australia from overseas**
- **Services and resources are available to assist migrants**
- **Service websites can be viewed in different languages**

The 'Next Generation' of polio survivors have largely arrived from countries where polio is still active, or only more recently declared polio-free.

There is no information on how many polio survivors have migrated from overseas. However, nearly half of the post-polio patients that [Polio Services Victoria](#) saw in 2016 were born overseas.

Below are services which are for migrants and refugees. Page two lists migrant-specific or refugee-specific services.

Language Services

- Translating and Interpreting Service (TIS National): provides interpreting services to individuals and businesses
Phone: [131 450](tel:131450)
Website: www.tisnational.gov.au
- Department of Social Services (DSS) provides a free translating service if eligible
Phone: [1800 962 100](tel:1800962100)
Website: www.translating.dss.gov.au



Migrant And Refugee Services

General Services

- The Settlement Council of Australia (SCoA): help with your transition to a new country
Phone: [02 6282 8515](tel:0262828515)
Website: www.scoa.org.au/find-a-member

Financial Support

- Australian Government Department of Human Services: information on financial support and services available
Phone: [131 202](tel:131202)
Website: www.humanservices.gov.au/individuals/migrants-refugees-and-visitors

Advocacy

- Disability Advocacy Finder: shows organisations that are able to help you with application for [National Disability Insurance Scheme \(NDIS\)](#)
Website: disabilityadvocacyfinder.dss.gov.au/disability/ndap/organisations
- Federation of Ethnic Communities' Council of Australia (FECCA): lists a wide range of advocacy services available in each state
Phone: [02 6282 5755](tel:0262825755)
Website: www.fecca.org.au/about/membership
- National Ethnic Disability Alliance (NEDA): list of various organisations which can help with advocacy
Phone: [02 6262 6867](tel:0262626867) or [0407 878 933](tel:0407878933)
Website: www.neda.org.au/about-us/member-organisations

Refugee Services

General Services

- Refugee Council of Australia (RCOA): general services for refugees and organisations

Phone: 02 9211 9333

Website: <https://www.refugeecouncil.org.au/services-by-location/>

Legal Advice

- Refugee Legal: free specialist legal assistance to people seeking asylum, refugees and disadvantaged migrants.

Phone: 03 9413 0100

Website: www.refugeelegal.org.au

Health Services

- Refugee Health Network of Australia (RHeaNA): information on healthcare for refugees

Website: www.refugeehealthaustralia.org

Migrant Services

English Language Lessons

- Adult Migrant English Program (AMEP): English language lessons. Available to migrants on family, skilled and humanitarian visas. Available within the first five years of visa beginning or arrival in Australia

Phone: 13 38 73

Website: www.education.gov.au/adult-migrant-english-program-0

Migration Services

- The Migration Institute of Australia (MIA): help with visa applications and other migration information

Phone: 02 9249 9000

Website: www.mia.org.au/public-resources/migrating-to-australia



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